

**This Bulletin contains information on:**

- [Trainline ticket kiosk in Portcullis House](#)
- [RSA software tokens](#)

### **Trainline ticket kiosk**

Please be aware that the Trainline ticket kiosk located in the Members' Centre in Portcullis House is temporarily out of order and you cannot print tickets from this machine at the moment. We have engineers looking in to the online connection failure and we hope to have the machine back up and running soon. In the meantime, you can print your tickets from any ticket machine in a mainline train station. If you have any queries regarding this please contact the MP support team on 020 7811 6400.

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### **New RSA software tokens - update**

We are providing MPs and their staff with a software token to replace the physical RSA tokens you currently have to securely access IPSA's online expenses system. Many of you have already made this transition. If you have not, you should do so now.

Software tokens can be installed on a range of mobile devices and laptops, as well as desktop computers. The new RSA software tokens offer the same level of security as the hardware tokens that you currently use. You can [click here](#) to read more about RSA Software tokens and you can also [click here](#) for a short video guide.

So that we can issue you with a software token, visit <http://mobile.parliamentarystandardsbackend.org.uk/> using the device on which you want to install the software token. Then answer a few security questions. The software token will then be emailed to you.

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### **IPSA Contact Details**

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